



## **SDA COVID-19 FAST FOOD SAFETY PLAN**

Employers must be doing everything they can to provide safe workplaces and there should be new policies that protect workers during this time.

The SDA is engaging daily with major companies on arrangements being put in place to keep workers safe during the pandemic.

1. Promote 'cash free' and accept card payments only.
2. Ensure physical distancing measures are enforced, which includes controlling customer numbers and flows, signage and floor markings in customer spaces, all production areas, service areas and employee spaces.
3. Install plexiglass screens at registers to protect workers who cannot keep at least 1.5 metres from customers.
4. Ensure appropriate safety measures are in place for staff when delivering orders to customers in the car park.
5. Only one employee allowed in or at the drive thru window at any time.
6. Sanitizer with at least 60% alcohol content is readily available to all staff and customers.
7. Ensure regular cleaning and sanitization of high touch areas, workstations, self-serve screens and personal protective equipment.
8. Provide each worker with their own Personal Protective Equipment (PPE), including headsets, aprons, gloves and masks where requested, and Hi Vis vests.
9. Increase security to assist with physical distancing measures, and abusive and aggressive customers.
10. Take a zero tolerance approach to customer violence and abuse and publicly promote the SDA's No One Deserves A Serve campaign to improve customer behaviour.