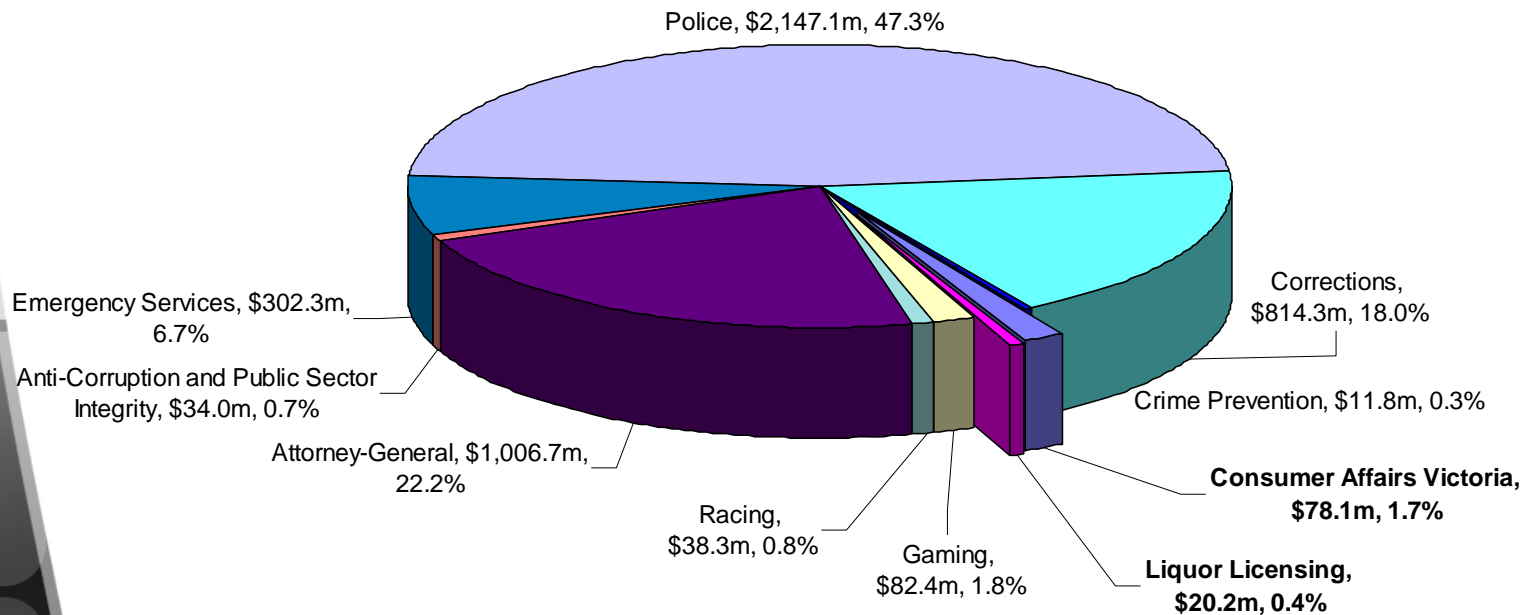


Public Accounts and Estimates Committee
2012-13 Budget Estimates Hearing

Hon. Michael O'Brien MP
Minister for Consumer Affairs

Justice Budget Breakdown

2012-13 Justice Budget Breakdown by Portfolio



Consumer Affairs Victoria: \$78.12m (1.7% of Justice Budget)

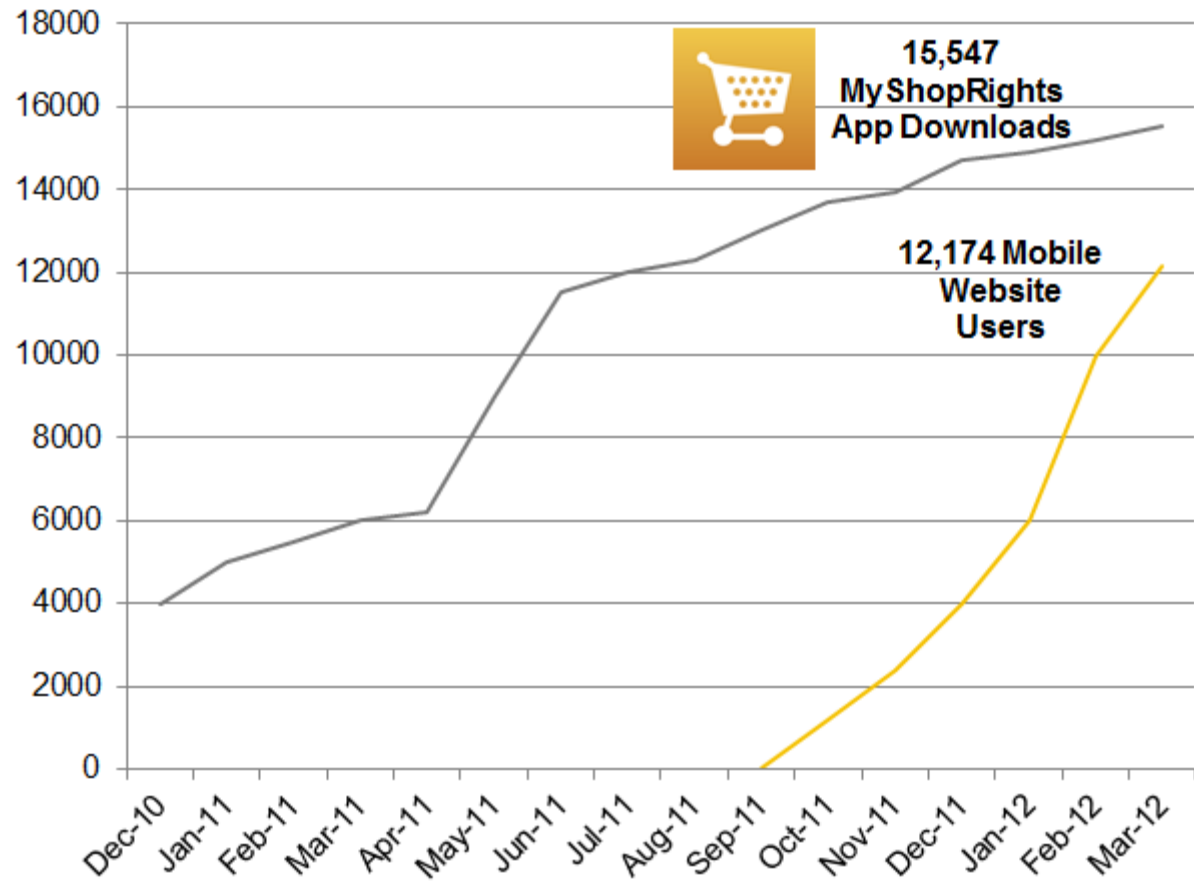
Liquor Licensing: \$20.2m (0.4% of Justice Budget)

Election commitments - delivered

Consumer Affairs Victoria

- Refocus on service delivery
- Better use of electronic communications
- Better information for people entering and living in retirement villages
- Improved real estate regulation and practice
- Prioritised enforcement against unlicensed motor car traders
- VicPol made lead agency for sex work
- Increased focus on small business as consumers
- Reduced regulatory burden
- Cross-border anomalies addressed
- Voluntary codes of conduct

MyShopRights app downloads & Mobile website users



Achievements

Consumer Affairs Victoria

Scams

- Stevie's Scam School – 20,000+ views
- Online scams quiz
- Alerts via Twitter, Facebook, YouTube, web
- Australasian Consumer Fraud Taskforce



Achievements

Consumer Affairs Victoria

Travelling Con Men

- National collaboration
- Arrest of 30 con men
- National hotline
- 100 warnings
- Use of online channels



Can you pick the travelling con man?



They all could be.

You can't tell if a tradesperson is dodgy just by how they look, but there are some things you can look out for.

Be suspicious of people who:

- knock on your door unexpectedly
- offer cheap deals for 'today only'
- ask for cash up front
- offer to drive you to the bank to get money for payment
- pressure you to accept their offer.

For updates, visit the Travelling Con Men Facebook page at: facebook.com/stoptravellingconmen or search #stopconmen on Twitter.

Report suspicious tradespeople:
1300 133 408

Election commitments - delivered

Liquor Licensing



Victorian Commission for
Gambling and Liquor Regulation

- *Liquor Control Reform Further Amendment Act 2011*

Election commitments - delivered

Liquor Licensing

- Public order initiatives – *Justice Legislation Amendment Act 2011*
- Secondary supply laws – *Liquor Control Reform Amendment Act 2011*
- Audit of late night licensed venues

Achievements

Liquor Licensing

- **Five-star rating and demerit points systems**
 - Rewards responsible licensees with discounted annual licence fees
 - Non-compliant licensees have their licence suspended if they reach a demerit points threshold
 - \$1m allocation for new systems
- **Wine and beer producer's licence**
 - Replaces outdated vigneron's licence
 - Provides more flexibility for modern wineries and breweries
 - Licensees now only require one licence
 - Reduces red tape for small businesses



Revenue

Liquor Licensing

Over 19,300 liquor licences in Victoria.

2011-12

- Anticipated \$26.1m in liquor licensing revenue
 - Reduced revenue as introduction of wine and beer producer's licence has cut red tape for licensees (no longer need to hold multiple licences)

2012-13

- Total licensing revenue estimate: \$26.3m