

1. Name *

2. Email *

3. Postal address *

4. Phone number

5. Are you a carer/family member helping an older Victorian fill in this survey?

6. Are you an older Victorian from a culturally diverse background? If yes, what is your age and cultural background?

7. What are some of the everyday challenges for you and your parents/grandparents?

I am a first-generation immigrant, and I am doing okay in my day-to-day work and life. But when it comes to some special areas, I am unable to express myself clearly in English, which bothers me. I am hoping the government will be equipped with AI multi-language translators, especially for the emergency response agencies, from grassroots communities to higher-level government departments, to facilitate the communications with elderly who do not speak English.

8. What makes you feel safe in your community?

Low crime rate, open communication channels between the government and citizens, and people living and working in peace and with contentment.

9. Do you have access to adequate healthcare?

Yes, it is very convenient to see family doctors, and you can call them directly to consult a doctor.

10. Do you know where to find support?

I don't know yet. I hope the government can drop some flyers to every household.

11. How can services be improved?

I hope to be able to live at home into my old age in the future. I hope that in the future, AI robots will be able to keep people accompanied, have conversations, make urgent calls, and help elderly around home.

12. Do you have access to, and know how to use a computer? What would help you do this?

Yes, I hope the community will provide us with website/s for easy search for information.

12. What do you do to keep socially, physically and mentally active?

I hope the community can organize more activities and show care to every family, especially to the elderlies living alone in each community. It will be great to see more online activities since we are in the middle of a pandemic.

13. What more could be done to help you live happily?

I hope that there will be AI robots for home-based age care, which can connect the elderlies to local age care and medical institutions within the community. It can help to alleviate the loneliness of elderlies living alone. AI can talk to them so that elderlies can stay healthy physically and mentally.

14. Is there anything else you would like to add? *

I hope the government will step up its efforts to prevent elderlies from falling victims to scammers.

