Dear Elizabeth Ryan,

Thanks for your enquiry.

Your reference number is ETS501194371. Please make a note of this as you may need it for future discussions about your enquiry.

A VicRoads customer service operator will reply within the next 7 business days.

Please do not reply to this email address as it is unattended. If the matter is urgent, please call our contact centre on 13 11 71 or visit your nearest Customer Service Centre.

Thank you for your patience.

For your reference, this is your enquiry:

Subject: Conditions

Comments: Princes HighwayAccess from Conns Lane Ricketts Marsh Why can't neighbours be informed? Why can't we have signage on Cape Otway Road? Why isn't the media notified? Why aren't there signs in Winchelsea?

About you
Your licence details

First name: Elizabeth
Last name: Ryan

Location of Conditions

Street address: Conns Lane
Town / Suburb: Birregurra
State: VIC
Postcode: 3242

Contacting you

Preferred contact method: Email
Phone:
Email:
Street address:
Town / Suburb:
State:
Postcode:

Kind Regards,
VicRoads.

VicRoads Service Standards

VicRoads service delivery standards ensure that you will receive a response to your email within 7 business days. This allows VicRoads time to process and research enquiries to provide an accurate and timely reply.
Dear Michelle,

Thank you.
Have a good weekend
Regards
Elizabeth

Hi Elizabeth,

Please to hear that you received the correspondence. Due to the rain the dates have now been changed as reflected by you below.

I will follow up next week with you regarding your questions to the existing truck bay and fencing question at Warncoort-Birregurra Road.
Dear Michelle,

I have received the correspondence. I gave one to my neighbour Bob and he said he doesn't want email correspondence. I have yet to catch up with Roy. The sign in Conns Lane has now changed this morning and now states the 7/12/2017. Thank you.

Elizabeth Ryan

Good Afternoon Elizabeth,

Thank you for your feedback regarding the Princes Highway duplication project.

As discussed with you yesterday, I placed three construction updates and work notifications (in a plastic bag) into your wooden letterbox on Whooral Station Road.

Moving forward I will ensure you receive all future correspondence.

It is also worth mentioning that all work on the project is weather permitting, should the dates change for any reason this information will be reflected in the VMS boards.

Michelle McKenzie

BMD Constructions | 24-30 Camberwell Rd Hawthorn East Vic
PO Box 1128 Camberwell Vic 3124
Direct: | Fax: | Mobile:
Please consider the environment before printing this e-mail.
Good morning Ms Ryan,

Thank you for advising us of your correspondence with VicRoads.

We have noted your concerns, however, as this is a VicRoads matter and we will endeavour to raise it with VicRoads in any relevant conversations.

We also acknowledge that the Member for Polwarth, Mr Richard Riordan, has been made aware of your concerns.

Thank you for your interest relating to the Princes Highway.

Kind Regards,

Clare Wright
Executive Officer to the CEO, Mayor & Councillors

“Please consider the environment before printing this email.”
Good morning Mrs Ryan,

On behalf of Cr Hart we would like to thank you for your email regarding the electronic sign on the Princes Highway.

Cr Hart has requested that Ingrid Bishop, General Manager Infrastructure and Leisure Services investigates the matter and we will contact you in due course.

Kind Regards,

Clare Wright
Executive Officer to the CEO, Mayor & Councillors

---------- Forwarded message ----------
From: Elizabeth Ryan
Date: 16 December 2016 at 10:57
Subject: Fw: Princes Highway - Winchelsea to Colac
To: Stephen Hart

Dear Stephen and Richard,

For your information.

BACKGROUND

I am concerned with the placement of electronic signs for the PRINCES HIGHWAY UPGRADE.....they have been placed according to the three stages of the project.
The new electronic sign I saw being installed last Tuesday in Colac east of the SHELL SERVICE STATION read as follows:

TRASKS ROAD 7 MINUTES
ARMTAGE ROAD
WINCHELSEA

We don’t understand why these roads are helpful.....I would prefer to see the WARNCOORT-BIRREGURRA ROAD.

The roads indicated are not the well known or relevant when travelling on the highway. My concern it will just add to motorists seeking alternative roads for the duration of the project.

Yours faithfully
Elizabeth

LUKE RYAN FAMILY TRUST
DAIRYFARMERS
ABN: 23 813 414 796

Luke Ryan
Elizabeth Ryan

From: Elizabeth Ryan
Sent: Friday, 16 December 2016 10:48 AM
To: Adrianne
Subject: Re: Princes Highway - Winchelsea to Colac

Dear Adrianne,

Thank you for the opportunity to express my concerns about our current roads and impending changes.

1. Need a Estimated Travel Time on Warncoort-Birregurra Road (near Cape Otway Road) THIS SHOULD BE THE PRINCES HIGHWAY INTERSECTION AT WARNCOORT AND THE SAME AT THE BIRREGURRA ROAD INTERSECTION
WITH THE HIGHWAY as there is no notice of delay or no delay from this main road

My husband Luke has had input into the following points

1. that the three road construction "projects" should not be allowed to interfere with traffic at the same time. They should be staggered. This is what will cause mega frustration and no signs will alleviate that!

2. Traffic travelling on the CAPE OTWAY ROAD
   - we all regularly observe vehicles that are travelling on the CAPE OTWAY ROAD pulling into either Conns Lane or Whoorel Station Road to "let the dog out", have a smoke...and or a toilet stop....I have observed people using it as a meeting spot to change over "kids".....
   - we all regularly observe vehicles that are travelling on the CAPE OTWAY ROAD driving wanting to turn into Conns Lane they either hit the brakes hard to make the turn or try and turn further along the Cape Otway Road (table drains very deep and small road reserve)
   - Conns Lane needs to be signed that is only a single bitumen road and bridge

Yesterday I spoke at length about the various intersections and sight distances. While I was speaking with you, my youngest had a near miss with an empty log truck as he crossed from Conns Lane into Whoorel Station Road over the Cape Otway Road. The trailer he was towing was just clipped by the bull bar of the log truck. Our son was following his dad who was in a tractor and had seen the truck.......our son said he looked but didn't see the truck travelling west................It just reinforces that we have to be extra careful close to home.

Log trucks have historically used the CAPE OTWAY ROAD to then access the BIRREGURRA-FORREST ROAD........

I have suggested to the COLAC OTWAY SHIRE that whilst the Princes Highway Upgrades are occurring that the local alternative roads should not be closed for EVENTS such as cycling events. And as discussed yesterday this will be compounded with the upgrades to the GREAT OCEAN ROAD.

My husband is colour blind for the red-green deficiency and we are interested to know would he be able to see the electronic signage.

I will forward the correspondence about the BIRREGURRA-DEANS MARSH ROAD.

Yours faithfully

Elizabeth
Hi Elizabeth,

Thanks for discussing some of your concerns with me yesterday in relation to Princes Highway.

Just to summarise, I have listed the key concerns you raised below:

1. Need a Estimated Travel Time on Warncoort-Birregurra Road (near Cape Otway Road) as there is no notice of delay or no delay from this main road
2. Don't know the normal travel times to start with from the locations on the Princes Highway
3. Conns Lane Parking (Truck Area) not maintained and no toilet stop
4. Not enough communication with LOCAL community and having things web-based is not always the easiest.
5. Future meeting times do not always suit residents from 5-7pm (dairy farming working that time of day)
6. Hard to see signs and linemarking at night coming in to Winchelsea

Here's some things I can let you know now:
1. I will investigate into the Estimated Travel Times, but cannot promise that I will be able to do much in regards to this area - the signs are very expensive and require a large amount of maintenance but I will investigate either way.

2. We based our signs off the Melbourne ones (as below) with the theory that people have a rough idea of how long it takes - but of course not everyone does and that's why we are using the green/yellow/red colour system to visually alert people of the delay time (green = good, yellow = minimal delay, red = major delay).

3. Conns Lane Truck Area is a council maintained area - I can pass on your concern to a member of Colac-Otway Shire but of course it is always best if they hear it from yourself
also as I believe it will progress the matter further.

4. I will investigate better ways in which we can keep the community informed outside of the internet - however, it is our best way of targeting a wide array of people, travellers and residents in the area as not only do we put our information on the VicTraffic app and website but we place messages on facebook in that area.

5. I will also discuss with our communications group any future meeting times to be both day and afternoon to allow for more people to attend.

6. I will also investigate our night audits for the signs and lines heading in to Winchelsea and see how they suffice.

I will get back to you before the end of next week with updates on how I have gone with your concerns, but if you have any other issues in the mean time, feel free to email me.

Regards,

AJ Maaser
Project Engineer
South Western Projects
VicRoads
174-212 Colac Road, Highton, 3216
T
E
W www.vicroads.vic.gov.au
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Facebook | Twitter | YouTube | Online Services | Real-Time Traffic Alerts

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Dear Committe Secretariart,

ELIZABETH RYAN

I confirm that I understand that my submission will be treated as a public document unless otherwise agreed by the Committee.

Elizabeth A Ryan

Additional information regarding Birregurra - Signage - correspondence with VicRoads.

LUKE RYAN FAMILY TRUST

DAIRYFARMERS ABN: 23 813 414 796

Luke

Elizabeth
Dear Kimberley,

Thank you for your email about "MAIN STREET" Birregurra. The letter from VicRoads Mark Tonkins refers to the street as the Birregurra Road it is in fact named Main Street. I personally would have liked the speed reductions extended on both ends - WEST due to the Birregurra Pre-school and on the EAST side closer to the bridge due to pedestrians. I am personally thrilled that the speed reduction will happen as stated in the attached letter. Thankyou for your time and efforts about this major issue.

Could you please advise who could organize street signs for the MAIN STREET and adjoining roads on the West and East side?

Yours faithfully
Elizabeth

LUKE RYAN FAMILY TRUST
DAIRYFARMERS  ABN: 23 813 414 796

From: Elizabeth Ryan
Sent: Monday, 13 February 2017 4:47:04 PM
To: Elizabeth Ryan
Subject: Re: Fw: Birregurra Township Pedestrian Project

Hi Elizabeth,

Thank you for meeting me last Friday in regard to the pedestrian project in Birregurra. Please refer to the attached letter to respondents in regard to this proposal.
Thank you for your input and feedback.

Warm regards
Kimberley Adams
Traffic and Transport Engineer
VicRoads
South Western Region
180 Fyans St, Geelong, 3220

Please note, I work part-time and I am in the office:
Mondays, Thursdays & Fridays

Dear Kimberley,
I am still waiting for a call. My phone number has been on my correspondence.
Regards
Elizabeth

LUKE RYAN FAMILY TRUST
DAIRYFARMERS
ABN: 23 813 414 796

From: Elizabeth Ryan
Sent: Thursday, 19 January 2017 11:40 AM
To: 
Subject: Re: Birregurra Township Pedestrian Project
Hi Elizabeth,

Can you please provide me with your phone number so I can call to discuss further.

Warm regards

Kimberley Adams
Traffic and Transport Engineer
VicRoads
South Western Region
180 Fyans St, Geelong, 3220
T
F

Please note, I work part-time and I am in the office:
Mondays, Thursdays & Fridays
Dear Kimberley,

Thanks for your email….Now that the "silly season" is over I wish to be able to organize a time to meet to discuss my issues.

Yours faithfully

Elizabeth

LUKE RYAN FAMILY TRUST

DAIRYFARMERS

ABN: 23 813 414 796

Elizabeth Ryan

From: Elizabeth Ryan
Sent: Monday, 19 December 2016 11:22:02 AM
To: Elizabeth Ryan
Subject: Re: Birregurra Township Pedestrian Project

Hello Elizabeth,

Thank you for your comments and feedback regarding the township of Birregurra.

Can you please provide me with your phone number and an appropriate time to call and we can discuss your comments further.

Alternatively, I can be contacted on the below details and I am in the office Monday, Thursdays and Fridays.

Warm regards

Kimberley Adams
Traffic and Transport Engineer
VicRoads
South Western Region
180 Fyans St, Geelong, 3220

In office:
Monday / Thursday / Friday

From: Elizabeth Ryan
To: Elizabeth Ryan
Date: 14/12/2016 03:02 PM
Subject: Birregurra Township Pedestrian Project
Kimberley Adams  
Traffic and Transport Engineer  
Vicroads  
Telephone:

Dear Kimberley,

A few internet problems and being a dairy-farmer have delayed this email.....

I have just read of Vicroads proposal for the Birregurra Township in The Birregurra Mail (9th November 2016 pages 12-13).

I believe VICROADS should focus on the road signage in the township. To my knowledge there has never been any signs indicating that the main street is actually called MAIN STREET. The sign for the WARNCOORT-BIRREGURRA ROAD is turned and faces into the the name of the roads entering the main street.

I helped change the approach design of the two north intersections with the Main Street.

First impressions and questions have you actually been in the township? A footpath from Main Street to the train station would be helpful. Plus changing the speed limits to the northern side of the train station and improving the sight line coming out of the station.

I know the community have had this discussion about the MAIN STREET before. So when is the public consultation occurring and please conduct any such session for more than two hours and not between the hours of 5pm and 7pm especially on a Thursday night. Where does the school buses stop?

I do not live in the town but travel through it regularly and stop at various businesses. I would be interested in meeting yourself on site with other interested parties.

Yours faithfully
Elizabeth

LUKE RYAN FAMILY TRUST
DAIRYFARMERS  
ABN: 23 813 414 796