

My name is Rebeckah, & my 7yr old son is AUTISTIC...

This town (Shepparton), 'seems' to have services 'too' available, because no-one actually helps them.

ECIS- were the first ones we were involved with, our 1st support worker - we never met, then we got another - who 'seemed' interested in helping. She got Harli (my son) into the place that finally diagnosed him, & it was downhill after that, we could never get a hold of her...

We got just over \$200 to get swimming lessons, but lost the funding AND lessons after not being able to find her to get her to sign off on paperwork, & she even made us lose a speech therapy lesson after not picking us up, when she said she would

We still got charged for that lesson. We got to it 15 mins late we still had 45 mins left on clock, & [REDACTED] said she made other plans (SPEECH RIP OFF in ORR Street, Shepp.), She stole funding - we were charged \$600 for 2 $\frac{1}{2}$ hr sessions. She was telling me to sign here, & here, it turn out, she was getting me to sign twice (getting a lesson up before next session.). She was crap. So we never went back after her making 'other plans' over Hart's session.

When I went into ECIS, to complain - we got no help what-so-ever. There were 2 young girls that had no clue where to send me, or anything, because by this time Hart was 5 & ECIS felt it wasn't their problem anymore.

Familycare - lots of talk - no action.

Scope - When we 'FINALLY' met Brittany Calder, after many misses, she was the best out of ALL... she cared & helped with many, many things.

There needs to be a lot more BRITTANY'S in all services.

They don't need experience, (they'll get that as they go along) if they just have a heart & genuinely want to help, they'll be better than what we've had to deal with.

But, alas, after just under 2yrs of real help, funding was 'cut', all because Harli turned 7yrs old, just as he was starting to do well.

Funding shouldn't be cut if someone was being... do

I've so many things to say, but am currently sick, so my brain doesn't want to keep writing.

But serious help is needed for these kids AND their parents.

To have only '1' helpful person among the dozens & dozens of different places I sought for help, is just NOT good enough.

I feel defeated, deflated & depressed, & lost a lot of initiative because of the last few years, & am just in limbo as to what I'm suppose to do next. It's taken all my energy, just to write this letter, & still can't say all I need too, cause I'm so defeated.

Yours sincerely;

