

Rec. 27/6/16
RHS Submission 715.

24.6.2016

Legal & Social Issues Committee
Parliament House
Spring Street
East Melbourne 3002

Dear Sir/Madam

I

Over 55s Lifestyle

I have been at the Village for 6 years. These are the problems that that have been untenable,

1. Management at Ison Village unsatisfactory at all levels - not trained - disputes negative, unresolved.
2. Security - very poor needs updating .
Put my own security on due to persons entering my house
= Help with Mental & Emotional Stability.
3. Feel Unsafe.
4. Garden & Common Grounds.
5. Maintenance.
6. Short Stay Rentals at back of me = noise excessive.
7. No satisfaction with last increase . Rental per week was large and it did not adhere to my written contract.
8. Personnel use of Ison Village Bus by Management = (residents limited need a fair go)
9. Nil Care respect for Older Generation
Bullying, intimidation, excluded from participation, hatred aggression, division, envious, jealousy = a toxic environment - no support.
10. grandchildren playing on driveway entering (not a chreche)
11. Phone Entry - should be free entry to my house - not a credit deducted of my pre paid a/c each time of use.

When I bought into this Village my expectations were high and I thought it would be the place to settle down. Their part of agreement has not been kept too.

1. No Gardening - in my agreement
2. No Maintenance upkeep
3. Common areas not attended to, Village appears unkept
4. Lacking Security - to VCATT and obtained an order.

Many thefts taken place, tools from shed, trailer, hot water service bike from balcony, 2 Short Stays Villas at the back of my house cleaned out (police there for 6 Hrs)

I am paying rental for my front garden to be maintained regularly - not maintained for 6 years

I have numerous copies of letters asking for help with garden e.g. bushes trimmed, old plants removed, big tree trimmed aloe vera needs attention, leaves need to be removed (this time of year)

Conclusion

Change of Management (with appropriate skills who engage & listen)

Security upgrade

Qualified Gardner/Maintenance

Short Stay Villas to be separated with separate entry & office

Steps taken for a brighter happy environment for future older population

I would like to be kept informed and if possible sit at a public hearing

Yours Sincerely

