

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
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Inquiry Name: Inquiry into the Retirement Housing Sector

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[REDACTED]

[REDACTED]

[REDACTED]

SUBMISSION CONTENT:

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I have lived in a retirement village since 2012 after being in our house for 39 yrs it is a great life but comes at a huge cost but you have to pay for this lifestyle and it should be FAIR to all. I am concerned about -

1. The huge DMF fee that we pay plus a % plus more charges for bringing the house up for resale at unreasonable costs and that means anything they like to charge you - this should be fairer to all and not a greedy grab for money by the owner.
2. Very often residents are treated like schoolchildren, being told one thing during purchase then the rules changing after you move in, with no negotiation.
3. Maintenance carried out in a slapdash way when very often residents through experience know more than the people sent to "repair".
- 4 . On the plus side the community and all the facilities are wonderful and it is a wonderful lifestyle, one that only those who have previously owned a house can afford.
5. I feel an OMBUDSMAN specifically for retirement villages would be an asset to help these residents in villages that are being treated unfairly at the hands of greedy owners .

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File1:

File2:

File3: