

**From:** [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)  
**To:** [LSIC](#)  
**Subject:** New Submission to Inquiry into the Retirement Housing Sector  
**Date:** Wednesday, 29 June 2016 10:27:16 PM

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Inquiry Name: Inquiry into the Retirement Housing Sector

Mary Patullo

[REDACTED]

[REDACTED]

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**SUBMISSION CONTENT:**

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I am a resident living in a retirement village. I have a health and safety concern in that my shower has a lid means that I have to lift my leg to get over into the shower the step is 8-10 inches high . I find it very dangerous and Im an 86 year old woman. I have tripped a number if times stepping into the shower and would like to have it replaced but can not afford the 8-10k that it would cost to change it over. I believe that the owner has a moral obligation to ensure that when it does a unit up it changes unsafe items.

We are told we are in independent living units what has that got to do with safety?

The problem with the retirement industry is there is no one identity that residents, who are normally on limited financial means, can address these blatant and discriminating tactics to without engaging expensive lawyers.

With a projected aging community there is an urgent need to have a Commissioner or preferably an Ombudsman to adjudicate on these and other industry matters.

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File1:

File2:

File3: