

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
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Subject: New Submission to Inquiry into the Retirement Housing Sector
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Inquiry Name: Inquiry into the Retirement Housing Sector

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SUBMISSION CONTENT:

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I am a resident living in a retirement village. Recently my friend had a flood to the fact that the old water tank had been left in the roof of her unit despite it not longer being in use. There was considerable damage caused by the water when the tank burst. I felt that all units should have been inspected to ensure that other tanks sitting I the roof to avoid this experience happening to other. Everyone here has purchased their units in good faith and it would be expected that this would not happen in the first place.

Older Residents have enough to worry and this has caused stress to a lot of women living alone, noises in the roof and expecting the same thing to happen to them.

The problem with the retirement industry is there is no one identity that residents, who are normally on limited financial means, can address these blatant and discriminating tactics to without engaging expensive lawyers.

With a projected aging community there is an urgent need to have a Commissioner or preferably an Ombudsman to adjudicate on these and other industry matters.

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File1:

File2:

File3: