

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
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Inquiry Name: Inquiry into the Retirement Housing Sector

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SUBMISSION CONTENT:

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I am a resident living in a retirement village and my concerns relate to how the unit was designed. The electric stove topes are dangerously placed. Stepping into he shower cabinet over a high lip is dangerous for older people. The unit is not well set out fro stretcher access. These all amount to an Health & Safety aspect after all these units are built with a particular aged resident. We often here it is independent living what has that got to do with safety of the older resident.

The other thing I would like to raise is the need for simpler and clearer sample for calculation of exit payment for resident and for their next of kin. The problem with the retirement industry is there is no one identity that residents, who are normally on limited financial means, can address these blatant and discriminating tactics to without engaging expensive lawyers.

With a projected aging community there is an urgent need to have a Commissioner or preferably an Ombudsman to adjudicate on these and other industry matters.

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File1:

File2:

File3: