


**From:** [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)  
**To:** [LSIC](#)  
**Subject:** New Submission to Inquiry into the Retirement Housing Sector  
**Date:** Wednesday, 29 June 2016 7:08:41 PM

---

Inquiry Name: Inquiry into the Retirement Housing Sector

Patricia Carruthers  




**SUBMISSION CONTENT:**

--

I am a resident living in a retirement village and I am very disappointed in the quality and workmanship of my unit on entry (carpet and painting). On exit I could be made to rectify the issues that were present on entry and I believe this is unfair.

The problem with the retirement industry is there is no one identity that residents, who are normally on limited financial means, can address these blatant and discriminating tactics to without engaging expensive lawyers.

With a projected aging community there is an urgent need to have a Commissioner or preferably an Ombudsman to adjudicate on these and other industry matters.

--

File1:

File2:

File3: