

**From:** [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)  
**To:** [LSIC](#)  
**Subject:** New Submission to Inquiry into the Retirement Housing Sector  
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Inquiry Name: Inquiry into the Retirement Housing Sector

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[REDACTED]

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**SUBMISSION CONTENT:**

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I am a resident living in a retirement village and my concern is with the standard of work done on the unit before entry.

the indoor paint of walls was meagrely applied, giving the appearance of being thinly coated.

On moving in (display unit) all shrubs in back garden bed were dead and when requested the owner agreed to remove them however we found that they were cut off at ground level which left us with a massive job to remove the root system of the shrubs.

the move has been a disappointment and I wonder what I will be charged when I surrender my lease there needs to be something done.

The problem with the retirement industry is there is no one identity that residents, who are normally on limited financial means, can address these blatant and discriminating tactics to without engaging expensive lawyers.

With a projected aging community there is an urgent need to have a Commissioner or preferably an Ombudsman to adjudicate on these and other industry matters.

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File1:

File2:

File3: