


**From:** [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)  
**To:** [LSIC](#)  
**Subject:** New Submission to Inquiry into the Retirement Housing Sector  
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Inquiry Name: Inquiry into the Retirement Housing Sector

Lorraine Williamson  




**SUBMISSION CONTENT:**

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I am a resident living in a retirement Village. My concern is the 30 deferred management fee taken by the owner and the financial impact on family members after I leave the village.

The family are also required to pay for refurbishment and restoration to retire all villas to brand new condition.

The variations in contract both within this village and all other retirement village are numerous and it would be better fi all contract were changed to the same standard rule by government legislation and an Ombudsman in the industry would be able to police this.

The problem with the retirement industry is there is no one identity that residents, who are normally on limited financial means, can address these blatant and discriminating tactics to without engaging expensive lawyers.

With a projected aging community there is an urgent need to have a Commissioner or preferably an Ombudsman to adjudicate on these and other industry matters.

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File1:

File2:

File3: