

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
Date: Wednesday, 29 June 2016 6:42:48 PM

Inquiry Name: Inquiry into the Retirement Housing Sector

Alan Poore

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SUBMISSION CONTENT:

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I am a resident living in a retirement village and I feel the retirement village contracts are too complex and too varied between different owners. A standardised form of contract within the retirement village industry would greatly assist. ie in particular the surrender of lease with such items as the capital air share, maintenance /refurbishment costs of the unit etc.

I have found when moving in that the quality of refurbishment carried out was sub-standard, particularly the quality of painting. All the plants in both the front and rear of the unit had died and they had not been watered for over 6 months.

So I am expected to replace these on going out .. it is unfair someone needs to police the in and outgoing residents obligations to keep the owner honest.

An ombudsman will at least give residents a place to seek help.

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File1:

File2:

File3: