


**From:** [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)  
**To:** [LSIC](#)  
**Subject:** New Submission to Inquiry into the Retirement Housing Sector  
**Date:** Wednesday, 29 June 2016 6:36:39 PM

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Inquiry Name: Inquiry into the Retirement Housing Sector

Ramon Hines  




**SUBMISSION CONTENT:**

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I am a resident living in a retirement village and I am concerned with the unit on entry and cost of exit as part of the exit fee.

My backyard kept flooding. The rear sliding door(internal) has seized. The top rail has dropped and I had to use the hydraulic jack to life the rail to remove door. Both of these issues were resolved eventually an Ombudsman would have resolved these issues in a more timely manner.

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File1:

File2:

File3: