

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
Date: Wednesday, 29 June 2016 6:30:59 PM

Inquiry Name: Inquiry into the Retirement Housing Sector

Elsie Goodfellow

[REDACTED]

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SUBMISSION CONTENT:

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I am a resident living in a retirement village and my concerns relate to the standard of the unit on entry. The workmanship is very poor and I have ongoing problems with one of the external doors.

The front door leading into the lounge does not fit into the jam. Had three lost of various tapes fitted ended with timber having to be attached to inside jam. Facing north wind blew my garden soil in had to put rocks in to stop it. A strong wind would whistle and drive me mad tired of spending money on it. We are also unable to use the back gate and path to take the garbage bins out as it is to steep.

I should not have had to accept these things an Ombudsman may have helped me to resolve these issues.

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File1:

File2:

File3: