


**From:** [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)  
**To:** [LSIC](#)  
**Subject:** New Submission to Inquiry into the Retirement Housing Sector  
**Date:** Wednesday, 29 June 2016 5:50:07 PM

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Inquiry Name: Inquiry into the Retirement Housing Sector

Barbara Arnold  




**SUBMISSION CONTENT:**

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I am a resident living in a Retirement Village and I wanted to make a comment of my concern is the state of the unit when I came in the window sill in the Kitchen had rotted and was replaced but it wasn't built properly in the first place. I ended up putting tiles in instead of timber on the floor and even though I have shown the Owner the rotting timber they have refused to pay or fix.

I worry about what I will have to pay, I have changed the timber to tiles, this means that I will have to pay to reinstate the timber yet the timber was rotted. Why should I have to pay. An Ombudsman in the industry would be able to help me resolve this matter if not now at the end when I leave to ensure I don't end up paying for some thing I shouldn't.

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File1:

File2:

File3: