

**From:** [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)  
**To:** [LSIC](#)  
**Subject:** New Submission to Inquiry into the Retirement Housing Sector  
**Date:** Wednesday, 29 June 2016 5:25:26 PM

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Inquiry Name: Inquiry into the Retirement Housing Sector

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[REDACTED]

[REDACTED]

**SUBMISSION CONTENT:**

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I am a resident living in a Retirement Village and I wanted to make a comment of my concern relates to the state of the unit when I moved in:

Carpet - at the joins - eventually I had them fixed but I am still not happy with the workmanship

Painting work interior - very poor little coverage - has not been resolved

Scratches on the work benches - owner would not repair

minor cracks in ceiling plaster - has been patched over but they keep returning

While I understand that in a normal dwelling these sort of problems are a buyers risk in a retirement village we have to make good or replace old for new and the outgoing resident has to incur the cost. I know based on my contract I have to pay so I assume the outgoing resident did also so why should anyone have to pay when the work is not done in the first place, does the owner make the profit?

An Ombudsman in the industry is needed to keep everyone honest.

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File1:

File2:

File3: