

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
Date: Wednesday, 29 June 2016 5:01:04 PM

Inquiry Name: Inquiry into the Retirement Housing Sector

Judith Dickson

[REDACTED]

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SUBMISSION CONTENT:

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I am a resident living in a Retirement Village and I wanted to make a comment of my concern that when I came into the unit the carpets had not been replaced when I look at my contract I can see that I have to replace them so where the outgoing resident pay for them and the Owner saved the money by not replacing them and now when I leave I am also going to have to pay to replace them ... if we have to do such things under the contract how can we ensure that they are done so the incoming resident gets at least what they are expecting. An Ombudsman in the industry I would hope will be able to help me when I have to move out.

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File1:

File2:

File3: