

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
Date: Wednesday, 29 June 2016 4:57:03 PM

Inquiry Name: Inquiry into the Retirement Housing Sector

Vivian Preusker

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SUBMISSION CONTENT:

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I am a resident living in a Retirement Village and I wanted to make a comment of my concerns relating to the water pressure and quality of the plumbing. It was to great and we had to install a pressure reducer valve on the water entry to our unit. There is no stop tap under the sink and the toilet pan is to low for most of the elderly and no had rails in the shower all of these things had to be attended to by us. Some of these things should have been done by the owner and an ombudsman in the industry would have helped to put our case to the owner rather than be out of pocket as we have been.

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File1:

File2:

File3: