

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
Date: Wednesday, 29 June 2016 4:14:03 PM

Inquiry Name: Inquiry into the Retirement Housing Sector

John Logan




SUBMISSION CONTENT:

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I am a resident living in a retirement village and I am concerned that I have purchased a new unit but when I arrived the Heater Filter had not been clean and I had to do it myself. The poor workmanship on entry is a concern as is the cost of leaving and what I will be expected to put right at the end.

I have been told that in my contract I will have to replace old with new ... if I didn't get new in the first place someone is making money.

I am sure I or my family will need an Ombudsman once it is time to surrender the lease.

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File1:

File2:

File3: