

**From:** [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)  
**To:** [LSIC](#)  
**Subject:** New Submission to Inquiry into the Retirement Housing Sector  
**Date:** Wednesday, 29 June 2016 3:58:40 PM

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Inquiry Name: Inquiry into the Retirement Housing Sector

James Darcy

[REDACTED]

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**SUBMISSION CONTENT:**

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I am a resident living in a retirement village when I moved in I was troubled by the poor quality of workmanship through the unit ie tiling and painting. The plumbing is an ongoing problem as there is continual rattling through the ceiling of the unit.

I would hope to have an Ombudsman into the Industry to help me deal with these issues with the Owner. It will also affect us when we leave the unit as we will be paying extra for work not being done correctly in the first place.

I also had a legal problem the Owner took 14 months to have my name included on the lease after marrying and joining my wife who was already a resident. I am sure that an Ombudsman would have moved this also on quicker.

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File1:

File2:

File3: