

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
Date: Wednesday, 29 June 2016 3:52:50 PM

Inquiry Name: Inquiry into the Retirement Housing Sector

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SUBMISSION CONTENT:

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I am a resident living in a retirement village and my problem related to when I moved in to the village. Behind the dishwasher and kitchen sink spray foam had been used to seal areas, it is unsightly and not really to a standard one would expect in a new unit. In the bathroom there was paint on the tiles on the floor, on the ceiling lights and here were large visible scratches on the tiles in front of the toilet, no rods to hand curtains in the lounge that were promised and we didn't get.

Overall these problems have not been resolved and it concerns me when I leave as I am told I may have to replace the tiles and I think this is a little unfair considering what they were like when I came into the unit.

I hope there will be an Ombudsman in the industry when it is time for us to end our lease.

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File1:

File2:

File3: