

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
Date: Wednesday, 29 June 2016 3:45:19 PM

Inquiry Name: Inquiry into the Retirement Housing Sector

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SUBMISSION CONTENT:

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I am a resident in a retirement village and I had problems when I came into the village. The presentation was disgusting, the concertina doors in the condominium were too hard to move for an elderly person. The matter was finally resolved after some cleaning and replacements the place was acceptable. I was told the doors were due to movement of the building I worry about the future and how much movement there will be in the future an Ombudsman would have helped me resolve these issues quicker... I feel we don't have a voice..

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File1:

File2:

File3: