

**From:** [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)  
**To:** [LSIC](#)  
**Subject:** New Submission to Inquiry into the Retirement Housing Sector  
**Date:** Wednesday, 29 June 2016 1:13:19 PM

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Inquiry Name: Inquiry into the Retirement Housing Sector

Graham McFarlane

[REDACTED]

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**SUBMISSION CONTENT:**

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I am a resident living in a retirement village and I have had continuous problem with the plumbing. There is a periodic sewerage odour when not in use in the toilet and it is believed to be entering from the over head ceiling vent. I have lived with this ever since I came into the unit I hope that an Ombudsman will be able to help me resolve this matter.

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File1:

File2:

File3: