

From: [Margaret Leigh](#)
To: [LSIC](#)
Subject: Fwd: Retirement villages in bentleigh 4? More
Date: Tuesday, 28 June 2016 8:01:39 PM

I submit the letter to the greens candidate for Goldstein. For the summary of the residents experiences.

Sincerely
Margaret Leigh.

----- Forwarded message -----

From: "Margaret Leigh" [REDACTED]
Date: 26/06/2016 9:24 PM
Subject: Retirement villages in bentleigh 4? More
To: <Cheryl.Hercus@vic.greens.org.au>
Cc:

Greetings Cheryl I live in [REDACTED]. I am a young resident 69 here/ retired nurse/residents committee chair. My 5 years living here have been far far away from the promised lifestyle. There was zero adequate fire alarm response. Zero blackout instructions. Appalling rubbish / refuse collection. I contacted work safe after 10 months of management refusal to place safety matting at the entrance after a resident fell badly. Other contacts with work safe. CAV are involved with aveo negligence in disputes/ concerns/complaints processing. I have been defamed harassment constantly. Several incidents of inhumane behavior. 3 years ago a 93 lady iris clearly had dementia .I often found her wandering around in Centre Rd. On a hot summer day she exited the village rear security door with zero buzzer to gain reentry. She was found deceased under a tree outside. From my understanding aveo claimed she left of her own volition.

Several residents retained here instead of adequate aged/palliative care.

I have been involved with CAV Andrew Levens director.

Current concerns about the aveo records of personal/medical are either absent or inaccurate. These documents are aveo generic forms to be held on the front of the residents files ready to be copied and given to the paramedics.

Records are required for staff to respond to emergency.

I have responded to the parliamentary enquiry however many residents may have departed. I'm an advocate for 3 residents at Bayside concierge.

I realize it is probably too late for any response. We are a minority group of citizens frightened to speak out.

I am also amazed that there has been zero election contact us directly or in shopping centers.

Respectively Margaret Leigh [REDACTED]