

**From:** [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)  
**To:** [LSIC](#)  
**Subject:** New Submission to Inquiry into the Retirement Housing Sector  
**Date:** Tuesday, 28 June 2016 6:17:10 PM

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Inquiry Name: Inquiry into the Retirement Housing Sector

Mrs Jacqueline Ots

[REDACTED]

[REDACTED]

[REDACTED]

**SUBMISSION CONTENT:**

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Those in retirement housing need an ombudsman to protect their interests. There is most often a power imbalance. Management can refuse to be challenged by residents and ignore any submissions. Lawyers employed by residents cannot compel owner/operators to respond.

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File1:

File2:

File3: