

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
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Subject: New Submission to Inquiry into the Retirement Housing Sector
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Inquiry Name: Inquiry into the Retirement Housing Sector

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[REDACTED]

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SUBMISSION CONTENT:

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I wish to urge the appointment of a Retirement Living Ombudsman to protect the interests of those living in retirement accommodation.

While the management of the village in which I live is relatively benign there have been several instances in which changes have been made unilaterally to the conditions under which residents bought their leases. From friends living in 'for-profit' communities I know that such changes are relatively common, and these residents have no avenue of appeal or redress.

As people age it becomes more exhausting for them to defend their rights. A Retirement Living Ombudsman would provide a clear mechanism to protect the interests of residents of retirement living facilities and a clear avenue for any complaints.

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File1:

File2:

File3: