

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
Date: Tuesday, 31 May 2016 3:00:23 PM

Inquiry Name: Inquiry into the Retirement Housing Sector

Mr Kevin Gilhooly

T: [REDACTED]

E: [REDACTED]

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SUBMISSION CONTENT:

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My main concern is lack of meaningful garden maintenance. When we purchased our unit during the village construction, we were given a DVD showing what the village should look like when finished, particularly the gardens. Unfortunately, the gardens never looked like the DVD. Plants died from lack of care and were not replaced. Pine bark has been spread everywhere and gets blown onto roads and pavements on windy days. Weeding is not done and although residents were told not to touch their front gardens by management, we have to do the necessary work and plant replacement to keep the gardens reasonable. Some residents, unfortunately, aren't able to do this. Management employs two gardeners to look after the whole village and they obviously can't cope because of the untidy state of the village. We are often told by management that work cannot be done (such as replacing dead plants) because of budget constraints. It would be unfair to say that we haven't got some decent facilities here because we have, such as a pool, gym, theatre, restaurant, etc. but I feel we are paying a fortnightly service fee and are not getting that service. It is pleasant enough living here but it could be so much better. I think our investment should be a little better protected.

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File1:

File2:

File3: