

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
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Inquiry Name: Inquiry into the Retirement Housing Sector

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SUBMISSION CONTENT:

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I am a resident in a Retirement Village. I lived in a village that had two sites, the Community centre and facilities were on the main site and there were about 29 units alone a couple of kms away. The owner wanted to sell of the site I was living on. As residents moved out the life on out site became a ghost town. It came to a head when the developer wanted to sell of the area. It gave the residents the option of moving to another village and we were promised it would be at no cost and it would not affect our original contract at the Surrender of Lease. I ended up paying an exit fee, the unit I eventually accepted and had problems on going in, cracked tiles etc. I was original told I could not come to the main village site and I felt I was bullying into leaving my home and I felt pressured to accept their offers.

I hear later that the Committee of Management had to negotiate a pay out as the loss of our units had an effect on the levy. The 172 units left would have paid a much higher levy if they had not negotiate a subsidy. Originally the costs were spread over 201 units, the change would have meant that the village would have paid the virtually the same costs over fewer residents. It is unfair that villages have to negotiate these things and it would be even worse if there was no Committee we would have just had to pay whatever.

If we were to change our management and have the owner look after the da to day affairs an Ombudsman would be needed to stop these decisions or at lease ensure that the residents were not disadvantaged by their decisions

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File1:

File2:

File3: