

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
Date: Tuesday, 28 June 2016 3:06:19 PM

Inquiry Name: Inquiry into the Retirement Housing Sector

teddy Hanrahan

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SUBMISSION CONTENT:

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I am a resident in a retirement village and I have a concern about the Surrender of Lease. The condition of my unit is okay but when I went onto the unit the toilet was the original on the tiles were not replace or cleaned, there was no new dishwasher, the Hot Water System was about 14 yrs old, the Garage remote was 124 years old the back yard a mess... for me all the promises were not followed through. SO I worry about what will happened and what my family and or I will have to pay for at the end. Surely I should not have to replace with new when the items in the unit were not new originally I am hoping an Ombudsman will be able to help with this matter as the Contact is ambiguous.

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File1:

File2:

File3: