


**From:** [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)  
**To:** [LSIC](#)  
**Subject:** New Submission to Inquiry into the Retirement Housing Sector  
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Inquiry Name: Inquiry into the Retirement Housing Sector

Dr Nicholas Jans  




**SUBMISSION CONTENT:**

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My submission is very simple. Those in retirement housing need an ombudsman to protect their interests. Many of us are old, frail and have not the energy to vigorously pursue breaches of practice by retirement village operators. An ombudsman would help immeasurably, both in practice and in principle. It would be particularly useful as a reminder to village operators and owners that there is an agency that will pursue them in the event of breaches of practice. And it would serve as a great source of comfort to residence of such villages.

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File1:

File2:

File3: