

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
Date: Tuesday, 28 June 2016 2:42:39 PM

Inquiry Name: Inquiry into the Retirement Housing Sector

Doreen Rasmussen
[REDACTED]

[REDACTED]

[REDACTED]

SUBMISSION CONTENT:

--

I am A resident in a retirement village when I came into the village I was told that when I could no longer look after myself I would be able to go into the nursing home attached. A am distressed a to what will happen to me and where I can go nw that is not a possibility. I am also worried about the state of the unit in particular the Roofing Maintenance – Contract ambiguity

Poor workmanship has meant that the roofing/rafters are twisting in my roof. So the tiles break and tiles break, I get water leak as a result. This means it has impacted on my living space and extra maintenance is required. I went to the committee of Management and was told it was an owner responsibility. In the mean time I had to live with the outcome. I understand as a village resident the Committee of Management was looking after out interests as it impacts on out levy. But I look up at my ceiling and see all the water stains and wonder if my roof is going to come down. 2016 has seen some progress but not nearly enough to ensure the roof has been fixed so I have had to say unresolved. An ombudsman it is hoped would be able to make the Owner fix the problem so I don't have to live with it as it currently sits for the next 5 years.

It is hoped that an Ombudsman woud help with these matters.

--

File1:

File2:

File3: