

**From:** [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)  
**To:** [LSIC](#)  
**Subject:** New Submission to Inquiry into the Retirement Housing Sector  
**Date:** Tuesday, 28 June 2016 1:21:08 PM

---

Inquiry Name: Inquiry into the Retirement Housing Sector

Adrena & Harry Daly

[REDACTED]

[REDACTED]

[REDACTED]

**SUBMISSION CONTENT:**

--

I am a resident living in a retirement village. When I was sold a unit I was promised a dishwasher in the unit however when I moved into the unit there was no dishwasher despite the countless meetings and letters tot he Owner I had to come to an agreement to have an extra cupboard instead of a dishwasher although I agreed to this I still feel cheated this matter took from May 2013 till January 2016 to be resolved.

I feel an Ombudsman would have helped me in this matter. I think it is unfair that sales can promise a resident something and not deliver on its promises.

--

File1:

File2:

File3: