

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
Date: Tuesday, 28 June 2016 1:16:09 PM

Inquiry Name: Inquiry into the Retirement Housing Sector

Alma Cripps

[REDACTED]

[REDACTED]

[REDACTED]

SUBMISSION CONTENT:

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I am a resident in a retirement village for the past 5 mths and my hot water unit ceased to work. I paid for a renovated unit I feel that this should have been included the owner wont fix. I feel that there should be warranties on such things by the owner.

I ended up paying the \$1200 to replace. An ombudsman would have given me a place to put my case forward and have it resolved rather than being out of pocket as I have been.

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File1:

File2:

File3: