

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
Date: Tuesday, 28 June 2016 12:57:48 PM

Inquiry Name: Inquiry into the Retirement Housing Sector

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[REDACTED]

[REDACTED]

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SUBMISSION CONTENT:

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I am a resident living in a retirement Village and this is the matter I wish to bring to your attention as to what us as residents have had to endure over the years.

If there had been an ombudsman in the industry the developer would have been made liable .

Building and redevelopment have meant that cement was poured into the system. It backed up and as a result raw sewage exploded into resident units. The Association, the village and ultimately the residents had to pay to fix the problem the current or the previous owners who caused the problem would not pay to fix. Towels, wardrobes, all soft furnishing such as bed spreads, carpet, pillows, bedding had to be replaced. These incident caused considerable stress to me, I feel the reason I am here in the village is a marred by this experience and I fear to will happen again so it stresses me especially when it rains or I hear noises. The Village and me through my levies are paying to fix these problems but an Ombudsman could ensure the expenses were paid by the right party.

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File1:

File2:

File3: