

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
Date: Tuesday, 28 June 2016 11:41:06 AM

Inquiry Name: Inquiry into the Retirement Housing Sector

Judith Tournier

[REDACTED]

[REDACTED]

[REDACTED]

SUBMISSION CONTENT:

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I am a resident living in a retirement Village and this is the matter I wish to bring to your attention.

[REDACTED] Pit- Contract ambiguity

If I lived on in a residential area [REDACTED] would attend to the repairs or issues in the pit, at their cost, alas we are not we are in a retirement village so [REDACTED] reply is it is private property and we must engage one of their qualified [REDACTED] Contractors and pay for it. I'm not in a gated Community Im on what amounts to a residential block I am disadvantaged by this line in the sand when it comes to services we have an emergency call system it is important that the pits are in good walking order otherwise there will be a death. The outcome is I can't get the Manager to call and get the issue resolved I have to make the call to restore phone.

An ombudsman would be able to get [REDACTED] to do what they should do.

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File1:

File2:

File3: