

From: [REDACTED]
To: [LSIC](#)
Subject: Appointment of a retirement housing ombudsman
Date: Monday, 30 May 2016 12:52:18 PM

Mark Alben

[REDACTED]
To whom it may concern, we are in need,of an ombudsman to handle free effective and fair dispute resolution service to residents.

We should not have to pay rates as we do pay for all of our own street repairs lighting of streets swimming pool roads footpaths kerbs ect so all we use from the council is the rubbish collection services, why then also as we never get a title to our homes as well do we have to pay any rates , council BE fair to the older generation please consider all that we ask and stop the fact that we pay twice for what we already have here at our village we pay this every month in our monthly fees to stocklands so its not fair we pay the councils too

thankyou

Mark Alben