

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
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Inquiry Name: Inquiry into the Retirement Housing Sector

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SUBMISSION CONTENT:

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I am a resident living in a retirement village . My concern is what i will be charged when the lease is surrendered.... the exit fees.

The impact is financial to me and to my family. An Ombudsman would I hope enable us to ensure we were not excessively charged on exit and there would be money on exit.

The problem with the retirement industry is that there is no one that residents and family who are on limited financial means can go to for help to address blatant and discriminating tactics owners adopt without engaging expensive lawyers.

I fully support an ombudsman in the industry as the disputes and problems are increasing as the industry grows.

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File1:

File2:

File3: