

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
Date: Monday, 27 June 2016 2:09:01 PM

Inquiry Name: Inquiry into the Retirement Housing Sector

Konrad Haumann
[REDACTED]

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SUBMISSION CONTENT:

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I am a resident living in a retirement village and my concern relates to the state of my unit when i came into the village and what i will be expected to pay on the way out.

An Ombudsman would help me and my family to ensure i was not ripped off.

It seems to me that if a unit is gutted and replaced in total and the outgoing resident pays the incoming resident should have warranties similar to a new house.

If it is newly renovated how come we have so many issues. Where are the clear lines of responsibility? I dont own the unit why do i have to have assets replaced in the first place.

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File1:

File2:

File3: