

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
Date: Monday, 27 June 2016 1:56:25 PM

Inquiry Name: Inquiry into the Retirement Housing Sector

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[REDACTED]

[REDACTED]

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SUBMISSION CONTENT:

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I am a resident in a retirement village and i have had problems with my unit ever since i came into the village.

My complaint has to do with my shower. It leaked and my carpet was affected. I was made to pay to replace the underlay and it took 12 months to resolve.

Then the skylight started to leak and flooded by unit again. Overall the structure of the unit and roof is poor. I continue to have leaks and wet carpet, mildrew in the walls. I also have a problem in the kitchen the cupboards look terrible the laminate is peeling off.

Overall this has caused me alot of anxiety and worry about now and the future. What will my unit be worth at the end. How much will I have to pay when I surrender of lease due to the builders poor workmanship.

An ombudsman would enable me to get these things resolved in a timely manner rather than the lengthy process I continue to have to get matters resolved.

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File1:

File2:

File3: