

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
Date: Monday, 27 June 2016 1:18:06 PM

Inquiry Name: Inquiry into the Retirement Housing Sector

Pamela Campbell

[REDACTED]

[REDACTED]

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SUBMISSION CONTENT:

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I am a resident in a retirement village and I would like to make comment on the state of my unit on entry and hthe concern i have at the end when I surrender my lease.

On coming into the village our painting of the interior was really only a touch up not a full paint. The stove didnt work orproperly as the red lights dontwork properly.

When we did approach management se were told it was our responsibility. We didnt complain quick enough when we came in it appears. I question whether the stove as infact new. So when I leave will my family get stuck having to pay for things that do not change. I want a fair go....if there had been an Ombudsman we would have been able to get some advice to get these matters resolved and now when i leave for me or my family.

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File1:

File2:

File3: