

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
Date: Monday, 27 June 2016 11:45:21 AM

Inquiry Name: Inquiry into the Retirement Housing Sector

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[REDACTED]

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SUBMISSION CONTENT:

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I am a resident living in a retirement village. I would like to have an Ombudsman for our industry so we have someone to voice our complaints when the time comes. As my concern is the surrender of lease and what is my responsibility.

At the moment i am alright, but i think of my family and all the financial matters for them. At present the costs are to high for replacement (airconditioner,awnings etc) It was an option when we moved in and we installed them ourself. I dont see any reason why we should replace them. I just hope that through the Ombudsman our cost of refurbishing the unit can be reduced and my family wont be to much out of pocket because we dont understand where our responsibility starts and ends and there is someone to turn to for my family.

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File1:

File2:

File3: