

From: [Inquiry into the Retirement Housing Sector POV eSubmission Form](#)
To: [LSIC](#)
Subject: New Submission to Inquiry into the Retirement Housing Sector
Date: Monday, 27 June 2016 11:32:16 AM

Inquiry Name: Inquiry into the Retirement Housing Sector

Marjorie Healey

[REDACTED]

[REDACTED]

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SUBMISSION CONTENT:

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I am a resident living in a retirement village. The concern i want to make comment on is the surrender of lease.

I am in favour of having an Ombudsman to contact in the event of any problems which may arise as a village resident or family member.

My primary concern is what will happen when I move out as i have heard horrific stories about the cost. One thing residents are being told is that they must replace their air conditioner.

This is amazing as there were no air conditioner supplied when i became a resident.I brought my own. This of course is only one issue there are other problems with regard to what has to be paid for by a resident such as kitchens.

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File1:

File2:

File3: