

## Victorian Parliamentary Inquiry into Retirement Housing

Title	
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My Submission	
<b><u>My Issue or Problem</u></b>	
Please see attached list	
<b><u>My Solution</u></b>	
Signature	

After living here for nearly 4 yrs I can only express my disappointment in the management of [REDACTED]

[REDACTED]. There appears to be a lack of funding for the day to day running of the village - it is years late in completion. We were offered the world but after signing contracts soon realised we would not be getting half of what was promised, these include tennis court, maintenance, shop, etc. The smart breeze connected to the airconditioner was not a success so 95% of residents had to disconnect them at our expense. The lighting is another problem, globes are now not available. We rarely see a gardener. The bus service has been

cut back so severely, some of the residents take turns in driving the older residents shopping on Saturdays.

After the warranty ran out on my new home, I was told that the maintenance problems were now out of the warranty period & I would have to rectify the problems at my expense. (I had lodged maintenance forms with management well before the warranty period had lapsed) I, like many others came here for a happy, carefree retirement, not lies & broken promises. We desperately need the assistance of an ombudsman to work with us and enable our village to be completed a.s.a.p enabling us to enjoy the retirement we were promised.