

Victorian Parliamentary Inquiry into Retirement Housing

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My Submission	
<u>My Issue or Problem</u> SEE ATTACHED	
<u>My Solution</u> SEE ATTACHED	
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23/05/2016

DISSAPOINTED.....Is how we feel at this point in time...having gone through so many emotions over the last eight years..... 2008 we made a deposit on a block being informed that our villa would be ready for occupation June 9th 2009 on the advice of management we put our home on the market and to our surprise it sold overnight, settlement was April 17th, so we had to rely on friends for accommodation during the waiting period, it was exactly two years to the day that we moved in to [REDACTED].....during that time we moved quite a lot....there were many promises you should be in by Christmas a couple of months, things are really moving along nicely etc. there were times when we felt like just cancelling everything and moving into another retirement home that was fully established with all amenities we could see by the way things were progressing should I say not progressing that wasn't going to be the case here, we are now entering our sixth year and in that time apart from a number of villas have been built but has no sign of anything else i.e. Community Centre, bowling green, tennis courts to name a few.... Yes we have the Lake House, but was not built for large numbers everything has been make shift... we have a great residents committee and social committee who have worked tirelessly for the residents fighting our issues and making sure that we have activities for us to attend.....the promised Nursing home that we were advised that we would have priority admission is now being built privately, we have restrictions on what will be built around the perimeter now being sold as acre blocks. Looking at the whole picture it appears that a great many other services are slowly being removed..... we are now in our eighties and feel that the reasons we came here are out of reach and we will never have the lifestyle that we envisaged.....it is definitely not resort style living as was advertised, and when told by management if you are not happy here just leave unfortunate fully for some that is not possible due to financial reasons also who would buy you just have to speak to people around here for some would have been long if not for people living here

SOLUTION.....

Sell the project to someone in a position to complete the resort without constant delays