



## MY ISSUES OR PROBLEMS

Developers of Retirement Villages should be made to supply major facilities such as Clubhouse, Gymnasium, Swimming Pools, etc. upfront before selling off units to potential residents. This way they become a major selling point and should ensure that the Village is fully occupied as units become available also ensuring that maximum monthly management fees are collected and that existing ongoing services are maintained.

The Developer of [REDACTED] has not done this and as a result some residents have been waiting in excess of 6 years for these major facilities to be provided, [REDACTED] is constantly making promises in relation to these issues and at one stage promised that the Clubhouse, complete with swimming pools and gym would be completed in 2014, as of today they have still not been started. This lack of progress has led to a delay in the Village being completed (Stage 2 has not yet been started) and to a reduction in promised existing services including the daily bus service (now operating 4 days a week instead of 7), garden maintenance and security issues (the main gate is now left open during the day due to lack of funds to maintain it with the constant opening and closing).

[REDACTED] has also sub leased part of the Village land to a light industrial Sand & Soil Operation that operates 7 days a week and is located less than 50 metres from some residential units creating constant loud noise, dust and pollution

## MY SOLUTION

Ensure Developers are made accountable to their elderly Residents and to ensure that they provide all the facilities and services that the Residents been promised and are paying for.

[REDACTED]  
Peter Dymek