

Victorian Parliamentary Inquiry into Retirement Housing

Title	MR + MRS
First Name [Required]	
Last Name [Required]	IAN + MARY
	SWEET
Phone Number [Required]	
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Address [Required]	
Suburb [Required]	BELLBRAE
Postcode [Required]	3228
My Submission	
My Issue or Problem	<p>After much deliberation and talks with [REDACTED] sales 4 years ago we moved to Kithbrooke Park. The promises made to have a community centre/swimming facility "in the near future" have never materialised. I express the view that it would be a comfort to know that these promises were kept. The problem that confronts the residents is that when an issue arises and we need action to be taken, the management and developers are not particularly concerned with these needs.</p>
My Solution	<p>The resolution to help the dependency we feel would be to have an Ombudsman for Retirement Homes appointed. You need to be vigilant and make your presence felt. This is what an Ombudsman could do for us.</p>
Signature	[REDACTED]