

Victorian Parliamentary Inquiry into Retirement Housing

Title	MS.
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My Submission	
My Issue or Problem	<p>MISREPRESENTATION BY DEVELOPER IN RELATION TO COMPLETION OF VILLAGE WITHIN A REASONABLE TIME-FRAME.</p> <p>THREATS OF RESCINDING PROMISED SERVICES E.G. 24 HR ON-SITE MANAGER/S, RESTRICTION OF EXPECTED BUS SERVICE FOR SHOPPING & MEDICAL APPOINTMENTS FOR RESIDENTS.</p> <p>IN GENERAL I BELIEVE THE OPERATOR OF [REDACTED] [REDACTED] TO BE INTIMIDATING AND EXPLOITING THE ELDERLY RESIDENTS OF THIS INCOMPLETE VILLAGE AND IT APPEARS WE HAVE NO RECOURSE.</p> <p>PLEASE HELP US!</p>
My Solution	<p>A REVIEW OF THE RETIREMENT VILLAGES ACT TO ENFORCE OPERATORS AND MANAGERS TO BE ACCREDITED TO ENSURE RESIDENTS ARE TREATED FAIRLY AND HAVE CLEAR & PRECISE RIGHTS UNDER THEIR CONTRACTS. OPERATORS TO BE HELD RESPONSIBLE FINANCIALLY LIABLE FOR MISREPRESENTATION TO RESIDENTS.</p> <p>UNIFORMED RE-SALE RIGHTS, CONDITIONS & FINANCIAL OUT-COMES.</p> <p>FINALLY THE APPOINTMENT OF A STATUTORY BOARD OR OMBUDSMAN TO DEAL WITH DISPUTES AS THE ELDERLY ARE VULNERABLE & OPEN TO EXPLOITATION.</p>
Signature	[REDACTED]