

Victorian Parliamentary Inquiry into Retirement Housing

Title	MR,
First Name [Required]	KEN
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Suburb [Required]	Bellbrae
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My Submission	
<p><u>My Issue or Problem</u></p> <p>I have been resident at [REDACTED] for five years. It is an excellent place to live. The houses (120 of them now) are well built, comfortable with all mod cons. Our system of water use via the lake we have is an economical plus. We are some 4-5 km from the town of Torquay and this requires us to drive to shop. Some can't drive now so there is a bus available most days for that purpose. The biggest factor here is the friendliness and helpfulness of the people - absolutely wonderful !!</p> <p>So what are our difficulties ? When we came here, we were told of the many features we would have at our disposal - Village to be completed by 2102; Clubhouse with dining room, library, lounge facilities, pool, etc., to be built together with a bowling green tennis court and so on. None of these have been done !! The Developer has not kept his word. He will promise definite progress on one day and then on the next, he will do the opposite. Money problems ? Probably, but he knew what to expect when he started, having developed 12 or so Villages before this one. Our Residents' Committee has made many representations to him - to little avail.</p>	
<p><u>My Solution</u></p> <p>We need some authority on our side to help with our tussle with the Developer. Someone we can talk to, someone who will carry on our reasonable requests. An Ombudsman could be an answer. Right now there is no such reference point. Please give retirement villages an Ombudsman - we need one !!</p>	
Signature	[REDACTED]